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Citizens Financial Group, Inc. operates as the bank holding company for Citizens Bank, National Association that provides retail and commercial banking products and services in the United States. The company operates in two segments, Consumer Banking and Commercial Banking. The Consumer Banking segment offers traditional banking products and services, including checking and savings accounts, home and education loans, credit cards, business loans, mortgage and home equity lending, and unsecured product finance and personal loans, as well as wealth management and investment services to retail customers and small businesses. This segment also provides indirect auto finance for new and used vehicles through auto dealerships. The Commercial Banking segment offers various financial products and solutions, such as loans and leasing, trade finance, deposit and treasury management, cash management, and foreign exchange and interest rate risk management solutions; and loan syndications, corporate finance, merger and acquisition, and debt and equity capital markets capabilities. It serves government banking, not-for-profit, healthcare, technology, professionals, oil and gas, asset finance, franchise finance, asset-based lending, commercial real estate, private equity, and sponsor finance industries. Citizens Financial Group, Inc. operates approximately 2,700 ATMs and 1,100 branches in 11 states in the New England, Mid-Atlantic, and Midwest regions, as well as through online, telephone, and mobile banking services; and maintains approximately 135 retail and commercial non-branch offices. The company was formerly known as RBS Citizens Financial Group, Inc. and changed its name to Citizens Financial Group, Inc. was founded in 1828 and is headquartered in Providence, Rhode Island.

Stock Exchange	NYSE	Latest Fiscal Year	12/31/2019	Primary Industry	Regional Banks	Next Earnings Date	1/20/2021
Website	http://www.citizensbank.com	Latest Fiscal Quarter	9/30/2020	S&P LT Rating	BBB+	STARS Ranking	4
Employees	18,000	LTM as of	9/30/2020	S&P LT Rating Date	11/7/2013	Quality Ranking	NR
Current Investors	Carlisle Capital Corporation, RBS	CBFM North America Corp., RBSG	International H	loldings Limited			

Pending Investors NA

VALUATION			
(in millions, except per share data)			
Valuation		Market Data	
Current Price 12/01/2020	33.62	Dividend Yield	4.8%
52 Week High (01/17/2020)	41.29	5 Year Beta	1.83
52 Week Low (03/18/2020)	14.12	Float	424.9
Shares - Basic	427.1	Float %	99.5%
Marketcap - Basic	14,358.2	Short Int. as a % of S/O	2.1%
Plus: Total Debt	9,461.0	Shares Sold Short	9.0
Plus: Preferred Stock	1,965.0	Days Cover Short	1.7
Plus: Minority Interest	0.0	Average Trading Volume	
Less: Cash and ST Investments	(11,574.0)	Last Week	3.5
TEV - Basic	14,210.2	Last Month	4.3
Relative Performance		Last 3 Months	5.3
CFG YTD	(17.2%)	Last 6 Months	5.3
S&P 500 YTD	13.4%	Last Year	5.5

	PRICE/VOLUME GRAPH
	45.00 20.0
	40.00
	35.00
	g 30.00
	30.00 E 10.0 E 8.0 E 8.0
	20.00
	15.00
	10.00
	12/19 1/20 2/20 3/20 4/20 5/20 6/20 7/20 8/20 9/20 10/20 11/20
	Volume — CFG Price
1	FINANCIAL CUMMARY

CAPITAL STRUCTURE*			
Capital Structure			
Commercial Paper	0.0	Unamortized Premium	0.0
Revolving Credit	5,017.0	Unamortized Discount	0.0
Term Loans	292.0	Adjustments	120.0
Snr. Bonds and Notes	7,382.0	Total Debt	15,162.0
Sub Bonds and Notes	1,347.0		
Trust Preferred	0.0	Undrawn Revolver	19,600.0
Capital Leases	721.0	Undrawn Commercial Paper	0.0
Other	283.0	Undrawn Term Loans	0.0
Total Principal Due	15,042.0	Other Available Credit	0.0
		Total Undrawn Credit	19,600.0

FINANCIAL SUMMAR						
		cal Year Endi		LTM	Fiscal Yea	
,	12/31/17	12/31/18	12/31/19	9/30/20	2020E	2021E
Income Statement						
Revenue	5,386.0	5,802.0	6,098.0	5,233.0	6,868.0	6,606.3
EBITDA	NA	NA	NA	NA	NA	NA
Margin (%)	NA	NA	NA	NA	NA	NA
EBIT	NA	NA	NA	NA	2,932.3	2,631.4
Margin (%)	NA	NA	NA	NA	42.7%	39.8%
Net Income	1,652.0	1,721.0	1,791.0	1,051.0	959.4	1,150.2
Margin (%)	30.7%	29.7%	29.4%	20.1%	14.0%	17.4%
Diluted EPS	3.25	3.52	3.81	2.22	2.21	2.80
Cash Flow Statement						
Cash from Operations	1,883.0	1,767.0	1,697.0	(28.0)	NA	NA
Cash from Investing	(3,984.0)	(7,077.0)	(3,875.0)	(7,588.0)		
Cash from Financing	1,429.0	6,352.0	1,490.0	12,990.0		
Change in Cash	(672.0)	1,042.0	(688.0)	5,374.0		
Balance Sheet				Latest		
Total Assets	152,336.0	160,518.0	165,733.0	179,228.0		
Total Liabilities	132,066.0	139,701.0	143,532.0	156,759.0		
Total Equity	20,270.0	20,817.0	22,201.0	22,469.0		

VALUATION MULT	IPLES - BASIC					
		Fiscal Year End	ding,	LTM	Fiscal Yea	ar Ending,
	12/31/17	12/31/18	12/31/19	9/30/20	2020E	2021E
TEV / Revenue	0.0x	0.0x	0.0x	0.0x	NA	NA
TEV / EBITDA	0.0x	0.0x	0.0x	0.0x	NA	NA
TEV / EBIT	0.0x	0.0x	0.0x	0.0x	NA	NA
P/E	17.0x	7.6x	10.7x	15.1x	15.2x	12.0x
P/BV	1.1x	0.7x	0.9x	0.7x	0.7x	0.7x
1 Year Growth						
Total Revenue	10.2%	7.7%	5.1%	(13.9%)	12.6%	(3.8%)
EBITDA	NM	NM	NM	NM	NA	NA
EBIT	NM	NM	NM	NM	NA	(10.3%)
Net Income	58.1%	4.2%	4.1%	(41.8%)	(46.4%)	19.9%
EPS	65.0%	8.3%	8.2%	(41.3%)	(41.9%)	26.3%



VALUATION M	ULTIPLES (CHART				
8,000 T			Valuation			T ^{1.0x}
7,000 + 6,000 + 5,000 + 4,000 +						0.8x - 0.6x
≣ 4,000 ≡ 3,000 +						0.4x
2,000 + 1,000 +						- 0.2x
0 +	2017	2018	2019	2020E	2021E	
			Revenue	TEV / Revenue		

DIVIDEND HISTO	DRY					
Ex-Date	Record Date P	ay Date	Type	Amount	Next Ex	x-Date Next Div.
10/27/2020	10/28/2020 1	1/12/2020	Cash	0.390	NA	NA
7/28/2020	7/29/2020 8/	12/2020	Cash	0.390		
4/28/2020	4/29/2020 5/	13/2020	Cash	0.390		
1/28/2020	1/29/2020 2/	12/2020	Cash	0.390		

	Revenue TEV / Revenue	
KEY EXECUTIVES & BOARD I	MEMBERS	
Key Execs Van Saun, Bruce	Title CEO & Chairman of the Board	
Woods, John	Vice Chairman & CFO	
McCree, Donald	Vice Chairman & Head of Commercial Banking Division	
Griggs, Malcolm	Chief Risk Officer & Executive VP	
Selected Board Members Van Saun, Bruce	Title CEO & Chairman of the Board	
Subramaniam, Shivan	Independent Lead Director	

Top 10 Institutional Holders	MM Shares	% Held
The Vanguard Group, Inc.	49.5	11.59%
Blackrock, Inc.	42.9	10.04%
Capital Research And Management Company	24.1	5.65%
State Street Global Advisors, Inc.	22.8	5.35%
Invesco Ltd.	18.2	4.26%
J.P. Morgan Asset Management, Inc.	15.2	3.56%
Hotchkis And Wiley Capital Management, Llc	15.0	3.51%
Columbia Management Investment Advisers, Llc	11.0	2.59%
Lsv Asset Management	9.4	2.20%
Morgan Stanley, Investment Banking And Brokerage Investments	7.8	1.83%
Van Saun, Bruce Winfield	0.8	0.19%
Total Shares Outstanding	427.1	100.00%

Source: S&P Capital IQ

Hankowsky, William

Koch, Charles

Watson, Wendy

Higdon, Leo

Independent Director

Independent Director

Independent Director

Independent Director

^{*} Denotes financial data as of latest fiscal year.